



Residential Sound Insulation (RSI) Program Termination
Frequently Asked Questions

The RSI program used funds from Los Angeles World Airports (LAWA) and the Federal Aviation Administration (FAA) to treat homes from the effects of noise from LAX. As of May 11, 2018, LAWA and FAA will no longer reimburse the city for RSI administrative expenditures. This means the RSI program cannot continue unless expenses are paid from the City's general fund and there is no predictable schedule when construction can restart. Terms and conditions for performing RSI work have changed and some of the criteria are yet to be resolved. As such, the city does not feel that there is a benefit to the residents for continuing to be involved in this process. Instead, staff recommends that the airport be responsible for mitigating the noise it creates which is the normal RSI arrangement throughout the country. With no source of funding, staff is recommending council direct the City Manager to terminate El Segundo's RSI program.

Below are frequently asked questions:

1. My house was treated and I have a problem, who will fix it?

Answer: If covered by a warranty, the contractor or subcontractor whom performed the work, or the manufacturer of the product. Warranties on the work and products are not provided by the City. Although warranty periods have varied for some portions of the work over the program's history, typical warranty periods are:

Installation	One Year
Windows	Ten Years (unless a longer period is provided by the Manufacturer) i.e. Milgard offers a conditioned Lifetime warranty
Doors	One or Five years, depending on which project
Mechanical Equipment	One Year (unless a longer period is provided by the Manufacturer)
All other items	One year

2. How do I get a copy of the warranty documentation provided with the work?

Answer: The City may or may not have a duplicate copy. Requests to determine if the City has a duplicate copy for your property are to be submitted to the City Planning Office.

3. I am "adding on" to my home. How do I buy the same windows/doors, etc. to match the rest of my house?

Answer: As the manufacturer of products have varied somewhat from contractor to contractor in the RSI Program's history, the best way to determine the manufacturer of a particular product installed at your property would be the warranty documentation provided to you (or the property owner that participated in the program). A majority of the homes in the later years of the program received



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windows manufactured by Milgard (1-800-Milgard), most specifically the “Quietline” Series.

4. I am selling my property. The escrow company says that there is an RSI Agreement recorded against the deed talking about “during the term of the agreement...” What do I need to do to clear this issue with the escrow company?

Answer: Most Escrow Companies will require evidence that the “term of the Agreement” has ended. For that purpose, the “Notice of Completion” for the Group that included your property should be sufficient. Requests for copies of applicable Notices of Completion are to be submitted to the City Clerk’s Office.

5. My property was not treated. Will I be eligible if the program restarts?

Answer: Based on information available at the time of the drafting of this list of Frequently Asked Questions (FAQs), eligibility will likely be subject to meeting two (2) criteria: (1) be located within the 65 deciBel (dB) Community Noise Equivalent Level (CNEL) contour adopted by the funding agency(ies) (likely Federal Aviation Administration (FAA) and/or Los Angeles World Airports (LAWA)), and (2) the interior of the home has been determined to exceed 45 dB CNEL, based on testing or an approved testing protocol. Ultimately, criteria for eligibility in the future will likely be established/clarified if/when the program restarts or by another agency (i.e. LAWA) if a new program is established by such an agency.

6. I am told that the house I bought was treated, but it still seems (too) noisy to me. How do I know that what was done was enough?

Answer: During the RSI Program, noise testing was performed at a sampling of homes. Improvements were made to Homes to document that the design criteria utilized for determining standardized improvements to homes achieved the noise reductions required by the FAA and LAWA. Those standardized improvements were consistently shown to achieve a Federal and California noise level threshold (a maximum interior noise level of 45 dB CNEL).

7. My house was treated very early in the program. I have heard that some property owners got paid to sell a Noise Easement to Los Angeles World Airports. How do I get paid to sell a Noise Easement for my property?

Answer: You may contact Los Angeles World Airports (LAWA) to see if they are interested in purchasing a Noise Easement for your property. Noise Easements were historically only purchased for properties within the 75 dB CNEL contour.



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In the coming months, staff will provide further communications plan to inform residents of the termination of the program and the resolution of our discussions with LAWA to take over the program to treat the remaining eligible homes.

If you have further questions, please contact Sam Lee at 310-524-2345 or e-mail at slee@elsegundo.org.