Business Tax

Business Tax - Request Information Related to City Services

Very Satisfied: 1
Satisfied: 0
Neutral: 0
Not Satisfied: 0

October: 0
November: 0
December: 0

October
November
December
Library

Library - Check Out/Return/Extend Library Material

- **October**
  - Very Satisfied: 11
  - Satisfied: 7
  - Neutral: 4
  - Not Satisfied: 2

- **November**
  - Very Satisfied: 4
  - Satisfied: 2
  - Neutral: 1
  - Not Satisfied: 1

- **December**
  - Very Satisfied: 0
  - Satisfied: 0
  - Neutral: 0
  - Not Satisfied: 0
Library

Library - Library Event

- October
- November
- December

Very Satisfied: 13
Satisfied: 2
Neutral: 0
Not Satisfied: 0
Library - Paying Fines and Fees

- October
- November
- December

Satisfaction Levels:
- Very Satisfied
- Satisfied
- Neutral
- Not Satisfied

Number of Responses:
- Very Satisfied: 0
- Satisfied: 1
- Neutral: 0
- Not Satisfied: 0
Library

**Library - Register/Renew Library Card**

- **Very Satisfied**: October (0), November (0), December (0)
- **Satisfied**: October (0), November (0), December (0)
- **Neutral**: October (0), November (0), December (0)
- **Not Satisfied**: October (0), November (0), December (0)

**Notes**: The graph indicates no responses for the months of October, November, and December.
Planning and Building

Planning & Building - Apply for Building Permit

- Very Satisfied
- Satisfied
- Neutral
- Not Satisfied

October
November
December
Planning and Building

Planning & Building - Ask about Code Requirement/Report Code Violation

- Very Satisfied
- Satisfied
- Neutral
- Not Satisfied

October
November
December
Planning and Building

Planning & Building - Review Plans

- October
- November
- December

Very Satisfied Satisfied Neutral Not Satisfied
0 0 0 1
Based on your score, please tell us what we need to do in order to earn a higher score.

<table>
<thead>
<tr>
<th>Satisfaction with Service Provided</th>
<th>Response to Question</th>
<th>Month Completed</th>
<th>Department Visited</th>
</tr>
</thead>
<tbody>
<tr>
<td>Neutral</td>
<td>Make the library quieter and have the bathrooms less smelly.</td>
<td>October</td>
<td>Library</td>
</tr>
<tr>
<td>Less than Satisfied</td>
<td>Settle the library.</td>
<td>October</td>
<td>Library</td>
</tr>
<tr>
<td>Not Satisfied</td>
<td>Have someone available to tell you what is going on at the desk and return phone calls.</td>
<td>October</td>
<td>Planning and Building</td>
</tr>
</tbody>
</table>