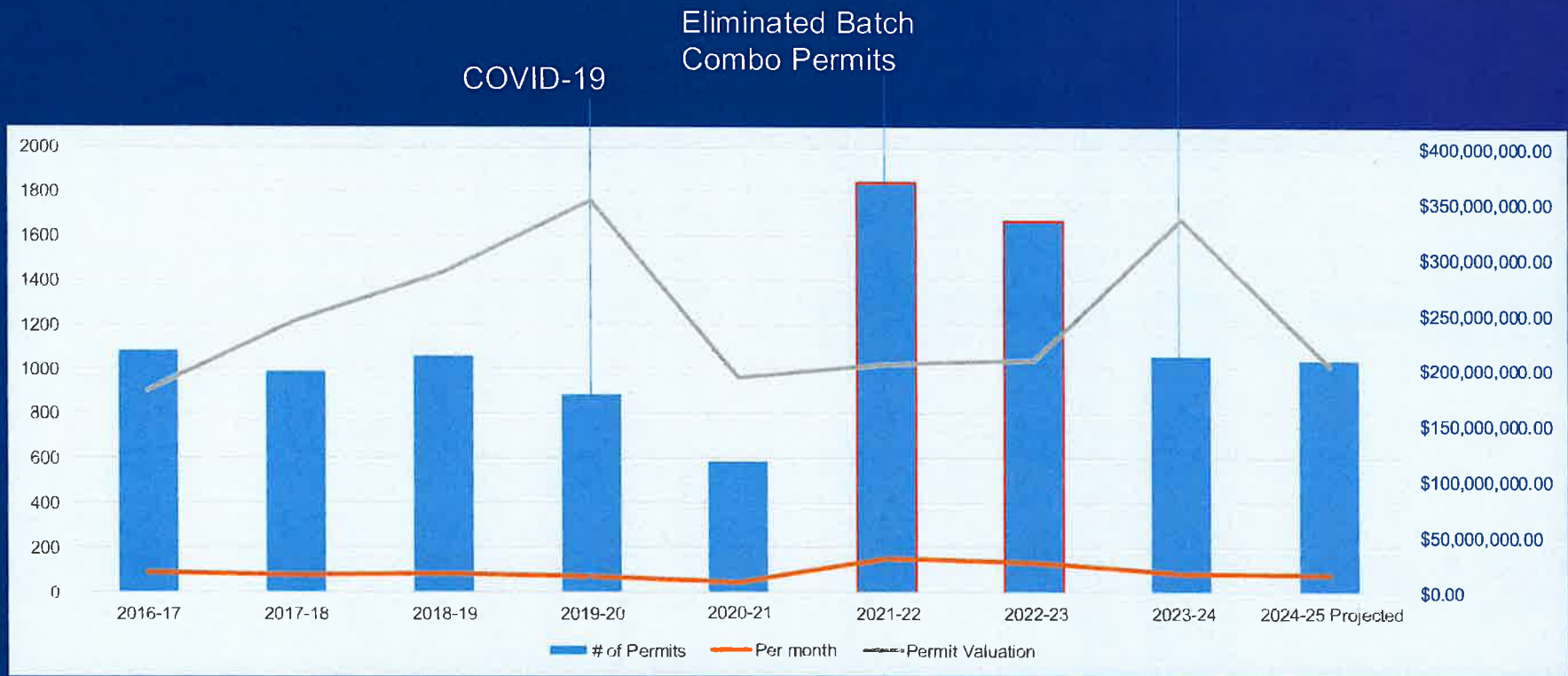


Building Permit Activity

OpenGov Roll-out &
Re-introduced Combo Permits



System Enhancements (12 month lookback)

- **Commercial Permitting Launch:** Initiated commercial permitting services.
- **Inspection Enhancements:** Expanded and categorized inspections based on permit types for efficiency.
- **Solar Permit Streamlining:** Optimized the workflow for solar permits.
- **Express Permits:** Introduced “Express Permits” that bypass plan checks.
- **Fee Calculator:** Developed a tool to estimate permit fees.
- **Digital Contact Platform:** Created an online platform for inquiries related to building safety, planning, and code enforcement.
- **Plan Check Modifications:** Incorporated Plan Check Comment Letters into the review process.
- **Digitized Forms:** Converted forms for school fees, declarations, standard plans, inspections, address changes, subcontractors, certificates of occupancy, and project final records into digital formats.
- **Cultural Development Program Workflow:** Established workflow steps and reviews for cultural development projects.
- **Form Field Updates:** Revised both internal and public-facing forms for more accurate data collection.

Plan Check Processing Time – Sample scopes

1-week target date

- Roof mounted solar panels
- SFR interior remodel
- Sign permits
- Small commercial interior remodel, no change of use
- ADU conversion of existing space
- Swimming pools

2-week target date

- SFR additions
- Large commercial interior remodel, no change of use
- New construction ADU
- Commercial solar panels

3-week target date

- New SFR or major addition
- Commercial remodel with change of use
- Any new build commercial, residential/ etc.

Plan Check Processing Time

Pre OpenGov -

Review cycle(s): Avg. 16.5 business days
 Permit issuance: Avg. 20 - 30 business days

Post OpenGov -

Nov. 2023:

Review cycle(s): Avg. 8.7 business days
 Permit issuance: 11.41 business days

52.7% decrease
 57+% decrease

Oct. 2024 (2,252 reviews):

Avg. review cycle 8.2 business days

All Department Average Metrics	November 2023	October 2024
% time Approving Before Deadline	81.87%	77%
Average Deviation Before Deadline	- 1.96 business days	- 4.9 business days
% Time Approving After Deadline	18%	23%
Average Deviation After Deadline	+8.2 business days	+9.4 business days

Next Steps

- Publishing live KPIs
- Additional streamlining opportunities
- Distribution/allocation of plan reviews in B&S

City of El Segundo Building Construction Permits

Monthly Building Permits

Per Type



95

Record Type in September 2024

12-Month Valuations



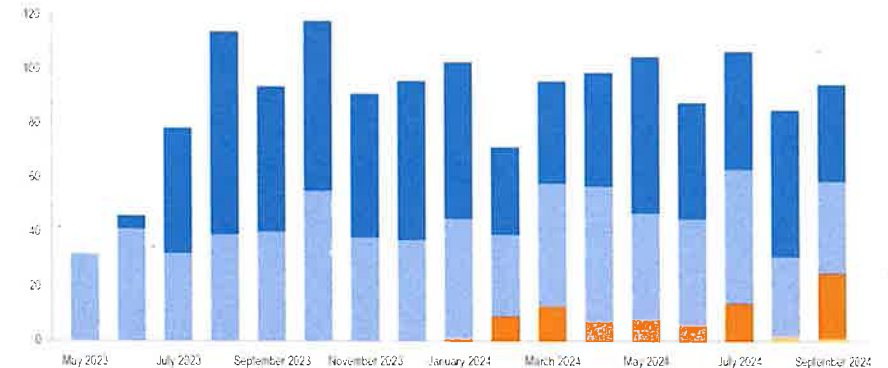
12-Month Fees Paid



Monthly Building Permits

Per Type

Data Updated Sep 25, 2024, 10:13 PM



95

Record Type in September 2024

